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Substitute for form 1449B/PTO <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> Date Submitted: December 16, 2003 <i>(use as many sheets as necessary)</i>				<b>Complete if Known</b> Application Number 09/816,536 Filing Date 03/23/2001 First Name and Inventor George Harry HOFFMAN Group Art Unit 3627 Examiner Name Florian M. Zeender Attorney Docket Number 062834-0149	
Sheet	1	of	2		

U.S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. <sup>1</sup>	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Pages Appear
		Number	Kind Code <sup>2</sup> (if known)			
PZ	C1	5,802,502		Gell et al.	09-01-1998	
PZ	C2	5,854,746		Yamamoto et al.	12-29-1998	
	C3	5,893,076		Hafner et al.	04-16-1999	
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	C10	6,643,624	B2	Philippe et al.	11-04-2003	
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	C13	2002/0007324	A1	Centner et al.	01-17-2002	
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	C16	2002/0107761	A1	Kark et al.	08-08-2002	
	C17	2002/0128946	A1	Chehade et al.	09-12-2002	
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	C19	2002/0165806	A1	Kataria et al.	11-07-2002	
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[illegible]

### NON PATENT LITERATURE DOCUMENTS

Examiner Signature		Date Considered	2/14/04
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Date Submitted: December 16, 2003

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Sheet	2	of	2
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**Complete if Known**

<b>Application Number</b>	09/816,536
<b>Filing Date</b>	03/23/2001
<b>First Named Inventor</b>	George Harry HOF
<b>Group Art Unit</b>	3627
<b>Examiner Name</b>	Florian M. Zeender
<b>Attorney Docket Number</b>	062834-0149

~~DEC 16 2003~~

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Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.

T<sup>6</sup>

C23

C23	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 422-519
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C24

Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 592-601

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